

## Privacy Policy

This Privacy Policy describes the policies and procedures of Delnorte Holdings Inc and its affiliates ("us", "we", or "our") on the use, collection and disclosure of your information on [www.delnorte.io](http://www.delnorte.io) (the "Site"). This Site referred also as the "Service", collectively with the company's phone App's and content, you are consenting to the collection, manipulation, storage, transfer and disclosure of your information as described in the Privacy Policy.

### Information Collection and Use

While using our Service, you may choose to provide us without limitation, certain personal identifiable information that can be used to contact or identify you. Personal identifiable information may include, but is not limited to, your email address, name, phone number, geolocation data, credit card or other payment information and postal address ("Personal Information"). We collect this information for providing the Service, identifying and communicating with you, responding to your requests/inquiries, servicing your purchase orders, and improving our services.

### Log Data

We may also collect information that your browser sends whenever you visit our Service ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages and other statistics. In addition, we may use Third Party Services such as Google Analytics that collect, monitor and analyze this type of information to increase our Service's functionality. This Privacy Policy does not apply to the practices of those third parties that we do not own or control, including but not limited to any landlords, renters, owners, buyers and third-party websites, services and applications ("Third Party Services") that you elect to access through the Services or individuals that we do not manage or employ. We do not take responsibility for the content or privacy policies of those Third-Party Services and furthermore recommend you review their own privacy policies.

**Other Statistics:** We collect statistical information about how both users, collectively, use the Services. This statistical information is not Personal Information and cannot be tied back to you. This type of data enables us to figure out how often users use parts of the Services so that we can make the Services appealing to as many users as possible and improve the Services. As part of this use of information, we may provide this data to our partners about how our users, collectively, use our site. Why is this done? Our partners want to also provide excellent online services; thus, we give our partners such information.

## **Cookies**

Cookies are files with a small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and transferred to your device. We use cookies to collect information to improve our Services for you. We use cookies to enable our servers to recognize your web browser and tell us how and when you visit the Site and otherwise use the Services through the Internet. Our cookies do not, by themselves, contain Personal Information. We do use cookies to identify that your web browser has accessed aspects of the Services. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. The Help feature on most browsers provide information on how to accept cookies, disable cookies or to notify you when receiving a new cookie. If you do not accept cookies, you may not be able to use some features of our Service and we recommend that you leave them turned on. This Privacy Policy covers the use of cookies by Delnorte Holdings Inc and does not cover the use of cookies by any third parties, including advertisers or partners. We do not control when or how third parties place cookies on your computer.

## **Communications**

We may use your Personal Information to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send or by contacting us. If you do decide to opt out, you may not have access to certain features of the Service. By opting out, you only opt out from messages by Delnorte Holdings Inc and not third parties.

## **Communications during Business Transfers**

Our business from time to time may target to acquire or sell assets. User information is typically one of the transferred business assets. You acknowledge that such transfers may occur if for example we sell all our assets, were acquired by another entity or we go out of business or enter bankruptcy, and that any acquirer of us or our assets may continue to use your Personal Information as set forth in this Policy.

## **Compliance with Laws for your protection and ours.**

We will disclose your Personal Information where required to do so by any applicable law, regulation, legal process, governmental request or subpoena or if we believe that such action is necessary to comply with the law and the reasonable requests of law enforcement or to protect

the security or integrity of our Service. We reserve the right to enforce this Privacy Policy to detect, prevent or otherwise address fraud, security or technical issues. This includes exchanging information with other companies and organizations for spam/malware prevention and fraud protection.

### **Information We Share with Your Consent**

Except as set forth above, you will be notified when your Personal Information may be shared with third parties and will be able to prevent the sharing of this information.

### **Do Not Track Disclosures**

We do not support (DNT) or Do Not Track technology. Do Not Track is a preference you can set in your web browser to inform websites that you do not want to be tracked. We may use tracking technologies to collect information about your online activities over time and across third-party websites or other online services (behavioral tracking). If you do not want to be tracked, we will comply with the web browsers do not track signals. If there are third party content or applications, which may include advertisements on the Service, then you should be aware that we do not control their tracking technologies or how they may be used.

### **Is Personal Information About Me Secure**

We attempt to protect your account information and to ensure that it is kept private; however, we cannot guarantee the security of any account information. To ensure that you're doing your part to prevent unauthorized access to your account and personal information, we suggest you sign off out of our Service each time you utilize it and to protect your password.

### **Security**

The security of your Personal Information is important to us, and we strive to implement and maintain reasonable, commercially acceptable security procedures and practices appropriate to the nature of the information we store, to protect it from unauthorized access, destruction, use, modification, or disclosure. However, please be aware that no method of transmission over the internet, or method of electronic storage is 100% secure and we are unable to guarantee the absolute security of the Personal Information we have collected from you.

## **International Transfer**

Your information, including Personal Information, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside United States and choose to provide information to us, please note that we transfer the information, including Personal Information, to United States and process it there. Your use of the Services and your submission of such information each represents your consent to that transfer.

## **Children's Policy**

Only persons age 18 or older have permission to access our Service. Our Service does not address anyone under the age of 13 ("Children"). We do not knowingly collect personally identifiable information from children under 13. If you are a parent or guardian and you learn that your Children have provided us with Personal Information, please contact us. If we become aware that we have collected Personal Information from a child under age 13 without verification of parental consent, we take steps to remove that information from our servers.

## **Changes to this Policy**

This Privacy Policy is effective as of July 1, 2024 and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on this page. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.

## **What If I Have Questions or Concerns?**

If you have any questions or concerns regarding privacy using the Services, please send us a detailed message to [contact@delnorte.io](mailto:contact@delnorte.io)